



## Erie Homes Saves More Than 26 Hours Each Month and Spends More Time with Individuals Thanks to CareTracker



Evolving from humble beginnings as a temporary home for needy infants, Erie Homes for Children and Adults located in Erie, Pennsylvania includes 16 group home facilities. The organization provides residential as well as community programs for more than 275 individuals who live at home and attend day support programs. Erie Homes implemented CareTracker in the fall of 2009 to help enrich the lives of the individuals under their care.

The mission of Erie Homes is “to assist people with disabilities to live rich and fulfilling lives,” which is something that administrator Peg Smith-Rich believes to be more than just words. Peg expects her staff to live this motto each day, and believes that CareTracker helps in this effort.

CareTracker empowers staff to complete accurate, point-of-care documentation quickly, and that allows employees to give individuals the greatest gift – their time. Rather than charting the day’s activities from memory all at one time, staff members at Erie Homes are able to document quickly as goals and supports activities occur.

Peg noted that Direct Care Staff members are not the only ones saving time these days. “CareTracker has cut time with writing goals as well as monthly and quarterly reports. Nursing can pull information off of CareTracker for appointments, and our psychologist can access behavior checks with ease. We probably save upwards of 26 hours each month performing the same tasks that we’ve always done, and those are hours that we can give back to our individuals.”

While CareTracker was quite a change for the staff at Erie Homes, the positive results were immediate. “Our Direct Support Professionals are great, and they caught on to CareTracker very quickly,” Peg said. “Right away, staff members were able to spend more time with the individuals, and I believe that both front line staff and managers know more about each individual because of the CareTracker system.”

Thanks to an amazing team, and a little help from CareTracker to provide timely and accurate data on each and every individual, Erie Homes is making great strides in providing top-notch services to individuals with disabilities in western Pennsylvania.

To learn more about CareTracker, visit [www.discovercaretracker.com](http://www.discovercaretracker.com).



New Concord, OH  
800-338-3681

[www.discovercaretracker.com](http://www.discovercaretracker.com)