



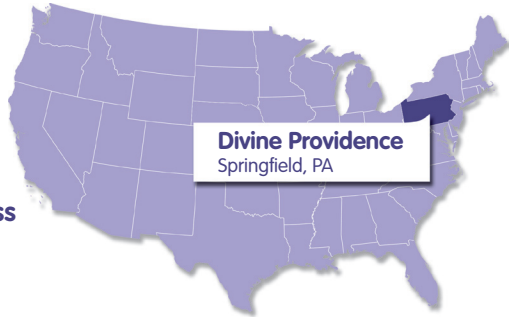
# Technology Helps Divine Providence Improve Care and Save Time

**When Divine Providence, an ICF/DD facility located in Springfield, PA, implemented CareTracker, the process of checking plan completion was reduced to a matter of minutes, instead of days.**

According to Patrick Kennedy, Program Director at Divine Providence, it used to take two to three employees at least two days every month to verify the completion of paper forms. With CareTracker, the unique electronic data collection system, one employee was able to check everything in just a few hours.

Additionally, before CareTracker many assessments were only documented two times per week. After, most assessments were entered two times per day! The increased accuracy and information helped Divine Providence track and deal with behavioral issues with confidence, knowing they had an accurate and full picture of the resident.

CareTracker changed the documentation process. It replaced the traditional paper forms with touchscreen devices mounted in hallways. The touchscreens, called kiosks, use a simple interface of pictures and written instructions to lead staff through necessary documentation.



The information captured in CareTracker is available to management staff at any desktop computer in the building.

Regarding the previous inaccurate documentation, Mr. Kennedy had this to say: "It's not that the staff didn't know what was going on with the residents, it's just that we didn't know how much they truly knew."

CareTracker has helped Divine Providence complete and check their documentation faster and more efficiently.

Want to know more? Visit [www.discovercaretracker.com](http://www.discovercaretracker.com), or contact a CareTracker Project Manager today at 800-338-3681.



**CareTracker®**  
by Resource Systems

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New Concord, OH

800-338-3681

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