



CareTracker Helps Hartville Homes Improve Compliance, Accuracy and Resident Care

In 1981 the Hartville Homes, located in a quiet village in northeastern Ohio, opened Hartville Meadows for 32 developmentally disabled adults and four additional waiver homes located throughout town. The facilities at the Hartville Homes were designed with an assortment of amenities for guests. The Intermediate Care Facility features a large activity room, a heated indoor pool and bedrooms and bathrooms equipped with ceiling lift systems.

In addition to the comfortable living environment for the *individuals*, an amenity was recently given to the *employees* that helps save money, paper, and time.

Prior to August 2007, checking documentation compliance took three employees over 16 hours and at an average of 80% compliant, the results were not always accurate. "CareTracker has allowed my home managers to focus on resident centered care," said Sean McDonald, Director of Residential Services. "Before CareTracker, they were continually asking staff to finish incomplete paperwork," he continued.

In August that year, Hartville Meadows began implementing CareTracker by Resource Systems to help improve documentation accuracy and compliance. CareTracker's wall-mounted touch screens, called kiosks, feature pictures and large descriptive buttons with written instructions that help employees complete all necessary documentation. For management staff, monthly summaries and program completion statistics are only a mouse click away.



Hartville Homes
Hartville, OH

From his desk, Sean monitors Hartville Meadows as well as the four additional waiver homes throughout town. He utilizes features like the CareTracker Messaging Module to broadcast important information about residents' care needs to employees at all locations. Direct care employees spend more time with individuals because the paperwork load has decreased. Family members are pleased with the system and surveyors are provided with accurate reports in real-time whenever necessary.

Since implementing CareTracker, the Hartville Homes' compliance is checked and verified in minutes several times every day. More importantly, the documentation is consistently at 100%. Plans are adjusted in real-time as they happen and are checked for success every day as needed.

For more success stories visit
www.discovercaretracker.com



CareTracker
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