



Avamere Rehab of Newport Increases CMI Score with More Accurate Documentation



Avamere Rehabilitation of Newport specializes in long-term care and short-term inpatient and outpatient rehabilitation services. In 2008, as part of a corporate-wide rollout, the organization implemented CareTracker by Resource Systems. Within a few months they had increased their CMI score from 2.49 to 2.85.

Before CareTracker, Avamere Rehab of Newport relied primarily on three-ring binders to do resident documentation. The binders caused problems with timeliness and accuracy, but a successful CareTracker implementation, coupled with some hard work by the facility employees, helped turn things around.

"The nursing assistants love CareTracker now," said Dr. Bob Swinea, Administrator. "It only took about five minutes to grasp the basics of the kiosk, but it took longer for the nursing assistants to grasp the different levels of resident assist. The DNS had several in-services to educate staff." He continued by saying that the nursing assistants feel that the system helps them chart much more quickly and more accurately now.

The organization also found that CareTracker helped during the state survey. "We had our annual survey, and it was a real help to be able to retrieve exactly the documents the surveyors wanted and no more," Bob said. "It would have taken much more time and frustration to look through the three-ring binders."

Having all the documentation stored electronically helps out. "The report for residents who have not had bowel movements has improved our overall bowel care process," said Bob. For the MDS coordinators, Bob said that CareTracker gives them volumes accurate data that assists in completing the MDS.

Last but not least, "The DON also really likes the system for its ease of use and wealth of data at hand for QA issues and the ever present surveyors," he said.

CareTracker helps thousands of long-term care facilities improve the quality of their care, reduce risk and increase reimbursement. To learn more about CareTracker by Resource Systems, please visit www.resourcesystems.net.



CareTracker®
by Resource Systems

Resource Systems
New Concord, OH
800-338-3681

www.resourcesystems.net