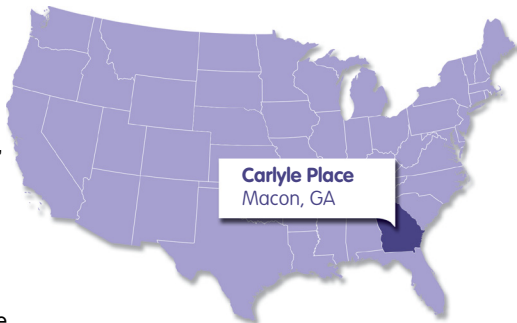




Carlyle Place Improves Compliance and Reduces Documentation Time

Carlyle Place is a Quality First Continuing Care Retirement Community located in Macon, GA. Carlyle Place is dedicated to maintaining the highest standards, and CareTracker by Resource Systems helps them meet those standards.



"Providing quality care is a trademark of Carlyle Place," said Debra Morgan, administrator.

"CareTracker was introduced to help the staff document accurately and at the time of service. CareTracker has made it possible to communicate more effectively to residents and their family members. It has also been a great tool to market to families of prospective residents."

At first, there were concerns whether or not CareTracker would be accepted by employees and nurse management. But Debra didn't share those concerns. "I had personally used CareTracker in another community," she said. "I found it to be invaluable."

During the on-site CareTracker implementation, the director of nursing, assistant director of nursing, medical records coordinator, staff development coordinator, and activities coordinator were all involved in the start-up process. "As a Continuing Care Retirement Community we also involved the assisted living manager," said Debra.

Immediately after training, a competition was started at Carlyle Place to see which neighborhood could achieve the highest compliance. In under a week, employees were achieving near 100% compliance. CareTracker allowed supervisors to review the percentage of completed documentation at any time.

"Monitoring compliance sheets really helped contribute to the success," said Debra. "If you pull our questionnaire surveys from the start-up you will find that the nurse aides loved the technology. Checking on the kiosk to see what still needs documented has helped them become more aware of their responsibilities," she said.

"It is very apparent that the documentation time has decreased," said Debra. "Nursing assistants now have additional time to spend with our residents providing quality care. In addition, reports like weights and meal intakes are available much faster and save many hours of management time."

To learn more about CareTracker by Resource Systems, please visit www.seecaretracker.com.



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