



Employees at Carolina Care Center Say Great Things About CareTracker by Resource Systems

At the Carolina Care Center, time consuming paper flow sheets used to be completed at the end of each shift. The reimbursement rates were not as high as they should have been, and the documentation did not support the level of care being provided.

CareTracker by Resource Systems helped improve MDS accuracy and eliminate the holes in documentation where areas were missed.

"At first, I was afraid the program would be hard for the CNAs to use," said Debbie Hopper, assistant administrator and the CareTracker Project Leader. "I thought that after a core group of employees were trained we would be left hanging."

Resource Systems soon helped the Carolina Care Center realize that everything was on track. "After an initial call with our project manager, everything fell into place. We were given step-by-step instructions of what needed to be done before implementation. The Kick-Start Kit we received was an answer to a prayer! We met with our Resource Systems consultant by teleconference several times to brainstorm the process and then the same consultant came on-site to walk us through it. They even gave us an incentive plan to ensure success for the employees!"

Several months after training, it seemed like everyone from Carolina Care Center had something nice to say about the CareTracker system.

"CareTracker saves us a lot of time," said Kathy Baxter, R.N. and Director of Nursing. "It improved our time management and our CNAs love it."



"I like CareTracker," said Sally McCluney, CNA. "It gives us a chance to chart behaviors on any resident in the building. Before CareTracker, we had to search for the nurse on that hall and hope that the nurse would chart it."

"Thanks to CareTracker I'm getting a much more accurate MDS," said Caroline Reid, RN and MDS Coordinator. "I can see when behaviors are more common, when more care is needed, and we're all able to give our residents better care here at our facility."

"CareTracker is an excellent system," said Deborah Gantt, LPN Restorative Nurse. "It aids care-planning when doing a full assessment of a resident. It also helps keep up with resident restorative progress."

To learn more about CareTracker by Resource Systems, please visit www.SeeCareTracker.com.



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