



The Daughters of Sarah Nursing Center Saves Time and Money With CareTracker

The Daughters of Sarah Nursing Center is a 210 bed skilled nursing facility located in Albany, New York. CareTracker by Resource Systems has helped the organization improve the accuracy of their documentation, save time and increase reimbursement.



According to Sharon Laurent, director of nursing, Daughters of Sarah had problems with documentation and accountability before CareTracker. "CNA documentation did not capture the variations in the level of care required by the residents," she said. "Signatures were not always entered for each shift, and this created accountability and documentation problems." Sharon continued by saying that the nursing assistants knew and provided the appropriate level of care, but they often overlooked the documentation because it was difficult and time consuming to complete at the end of the shift.

CareTracker made it easy for employees to document throughout their day and for supervisors to make sure the documentation was complete. This helped in a number of ways. "We now have very specific information about residents that we did not have before," said Sharon. "We have been able to identify subtle resident changes more quickly." After implementing CareTracker, the organization's CMI score went up the next quarter.

Employees use care cards at the nursing center to identify resident specific information. Before CareTracker, it was a challenge to update the cards in a timely manner. "Now we use the CareTracker system to create our care cards," she said. "The information is easier to read, and is completely resident specific."

Sharon continued by listing several other ways CareTracker has made communication and regular activities faster at the nursing center:

- The MDS Coordinator can import CareTracker data directly into their Keane Care clinical system.
- The charge nurse and nurse manager know about new skin problems on the same shift.
- Social workers can review behavior data from CNAs that they didn't receive before.
- Dietician can review resident weights right from her office.
- Sharon can see who cared for a resident, just by going into CareTracker at her desk.

To learn more about CareTracker by Resource Systems, please visit www.resourcesystems.net.



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