



## Accurate ADLs at the Fountainview Center for Alzheimer's Disease Improve Quality of Care and Reimbursement

Joanne W. Tune, Director of Nursing for The Fountainview Center for Alzheimer's Disease in Atlanta, Georgia needed a new documentation system. "The ADL sheets did not contain or did not show the differences in amount of assist according to shift and time of day," said Joanne. "The sheets were frequently not signed and were not accurate, they were not updated according to changes with the resident condition."

Fountainview decided to purchase CareTracker, the data collection system by Resource Systems. "I feel less stress and feel we can support any Medicare or Medicaid audit or state survey questioning our coding on the MDS," she said. "The MDS is much more accurate and ultimately the care plans accurately reflect the care the resident needs."

### After implementing CareTracker at the Fountainview Center for Alzheimer's Disease:

- Behaviors were better documented so medicines were more appropriate in type and dose.
- Improved documentation led to better staffing and reduced PRN medications, restraints and falls.
- Easy access to information led to customized activities for individuals and groups.
- Accurate Intake and Output information helped with timely evaluation of residents' swallowing, meal time issues and weight loss / gain issues.
- Accurate ADLs helped address specialized rehab issues to help restore function.



Joanne was also surprised how quickly the staff learned the system even with employees using different languages. For the few who had difficulties, CareTracker allowed her to review every observation recorded in the system. She held one-on-one in-services to help those who needed more assistance.

CareTracker also helped increase Fountainview's Medicare and Medicaid rates but perhaps one of the most exciting developments came from the MDS coordinators. "It has made the coding so much easier with much less time spent chasing down staff members to question ADL function," said Joanne. "They now smile as it is no longer a chore."

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**CareTracker**  
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