



Gold Crest Retirement Center Embraces Technology and Increases Reimbursement

At the Gold Crest Retirement Center in Adams, Nebraska reimbursement has increased and the MDS Coordinator has become a much happier person thanks to their data collection system: CareTracker by Resource Systems.



"CareTracker allows us to have a 360 degree, accurate picture of the resident at any time," said Heath Boddy, Executive Director. "If the year continues as it is now, we will have increased reimbursement approximately \$46,000."

When asked how CareTracker has affected his and the Director of Nursing's jobs, Heath said: "It has made our lives much easier. Knowing that we have more accurate information is a comforting feeling. Better reimbursement is huge. Reporting is a must. It is a fantastic product that no facility should be without!"

Like many facilities across the country, Gold Crest struggled with their previous data collection system. "Copy-cat" charting was rampant and Heath had doubts about its accuracy. In addition, documentation holes left the MDS Coordinator struggling to find the data she needed for assessments. So Gold Crest purchased CareTracker by Resource Systems.

As word of a new computer system spread, some veteran employees were left

intimidated and scared. "We have one Medication Aide that is an original employee of the building and has been here 23 years," said Heath. "After giving [CareTracker] a chance and seeing how easy it is to use, she is a strong advocate."

Within a few hours of training the employees overcame their hesitations and picked up the system quickly. Gold Crest hit 98% compliance at the end of the first week. With compliance near 100%, the MDS Coordinator is a much happier person. She can access the information in CareTracker at any time from any computer in the building because it is all held in one centralized location.

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