



CareTracker Helps CNAs at Louisville Care Center Improve Care Documentation

The Louisville Care Center is a 61 bed, long and short-term care skilled nursing facility located in Louisville, Nebraska. Built in 1972, the small-town care center serves the local population as well as the surrounding areas. The center's website, www.louisvillecarecenter.com, outlines the facility's history as well as the pride the Louisville Care Center takes in providing quality care to the residents of their community.

"[Before CareTracker] our staff seemed to want to chart at the end of their shift," said Kari Wockenfuss, Administrator at Louisville Care Center. "It was easy to just copy what the previous shifts had charted."

In 2006, the facility decided to purchase CareTracker by Resource Systems. In particular, Kari wanted to improve the accuracy of the CNAs' documentation. Using CareTracker's unique touch-screen interface, employees began documenting throughout the shift as often as necessary from "kiosks" in the facility's hallways.

CareTracker doesn't show CNAs what was previously documented, and uses a unique system of "lights" to highlight areas that must be documented each shift. CareTracker also allows employees to look at video examples of ADLs to help them understand the differences between things like "limited assistance" and "extensive assistance."



The combination of CareTracker's unique documentation methods and additional MDS language training led to an increase in reimbursement. The CMI score at the Louisville Care Center went from 2.34 to 2.54 in under a year.

Kari is very happy with her decision to implement CareTracker. She recently reported: "We are getting the right information, rather than copied information. CareTracker makes the CNAs chart what they did rather than what the other shifts have done. We have increased our reimbursement, and the reports will be easy to run for surveyors."

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