



CareTracker Eliminates Manual Documentation and Helps with Recruitment at Maine Veterans' Homes

There are six Maine Veterans' Homes ranging from as far north as Caribou, Maine, where temperatures regularly dip into the negatives in the winter, down to Scarborough, Maine, in the south. Prior to 2007, they all shared similar problems with their documentation.

Recently, Bob McAtee, Jr., Director of Information Services for the Maine Veterans' Homes, elaborated on their challenges. "Documentation was manually written," he said. "With written documentation, staff making entries copied what was previously documented. We were not accurately capturing changes in levels of care."

Many nursing homes across the country share the same problems as the Maine Veterans' Homes. Employees leave documentation incomplete, compliance is difficult to check and paperwork will mysteriously disappear leading to an inaccurate MDS that paints an inaccurate picture of a resident.

In order to address these concerns, Maine Veterans' Homes decided to purchase CareTracker by Resource Systems. Employees using CareTracker's secure touch-screen devices have to answer questions based on their own observations (no copying!). CareTracker assists in all the common areas of documentation: Bowel and Bladder, Mood and Behaviors, Restorative and, of course, ADLs. Yellow "lights" on the buttons indicate what pieces of documentation need to be completed each shift. Management reviews information from any networked computer in the building and checks in real-time to make sure documentation is being completed.



Today, Bob is proud to report that CareTracker is the solution they needed. "Together with Resource Systems, we built and delivered a comprehensive train-the-trainer program and rolled CareTracker out to all of our facilities. Documentation is more accurate and reflective of what is really happening with the resident. The lights go on and off and point out what needs to be done."

"CareTracker has been a great selling point for new staff and is good for recruitment," said Bob. "Less time spent on documentation allows our staff more time with the residents. In addition, our investment in CareTracker paid off financially in the first six months due to the higher reimbursement from third-party payers."

For more success stories visit www.seecaretracker.com



CareTracker
by Resource Systems

Resource Systems
New Concord, OH
800-338-3681

www.seecaretracker.com