



# Charting Continues Even During Internet Outage Thanks to CareTracker Network Appliance

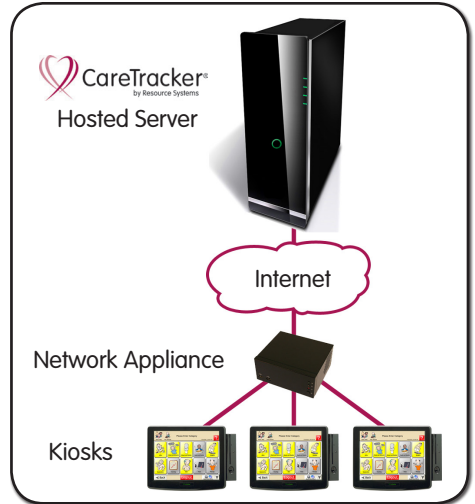
In July of 2010, Maple Farm, a skilled nursing facility located in Akron, PA, lost Internet connectivity for several days because of a major storm. Thanks to the CareTracker Network Appliance, nursing assistants were able to continue charting and no documentation was missed.

“There was a pretty big storm where we lost both power and Internet access,” said Jessica Zoski, Director of Nursing. “We got the power back pretty quickly, but the Internet was out for 48 hours. The worst part was that at the time we didn’t have any idea how long the Internet was going to be out.”

The Internet outage restricted access many programs at Maple Farm, including their web-based clinical system, but the CareTracker Network Appliance allowed nursing assistants to continue to document information about resident care. CareTracker compliance during the outage averaged better than 99%. Most shifts reported 100% compliance. Jessica Zoski, Director of Nursing, was very happy with the results.

“Knowing that all the documentation was being saved really eased our minds,” she said. “It was great to have the peace of mind to know that we could continue our practices and could avoid switching back to paper documentation, and all the headaches that would have been associated with that.”

The CareTracker Network Appliance is a small and reliable device that allows Maple Farm to experience the benefits of a hosted solution without having to worry about reliability or performance of their Internet.



**The network appliance stores data from kiosks even when the internet connection is interrupted.**

Easy to install, the appliance acts as a web-server for the kiosks as they collect data on the floor. In the event of any slowdown or outage in the network, data is queued on the appliance until the connection is restored. “When the internet connection was restored, all the data was synchronized in just a few minutes,” said Jessica.

To learn more about CareTracker by Resource Systems, please visit [www.resourcesystems.net](http://www.resourcesystems.net)



**CareTracker®**  
by Resource Systems

Resource Systems  
New Concord, OH  
800-338-3681

[www.resourcesystems.net](http://www.resourcesystems.net)