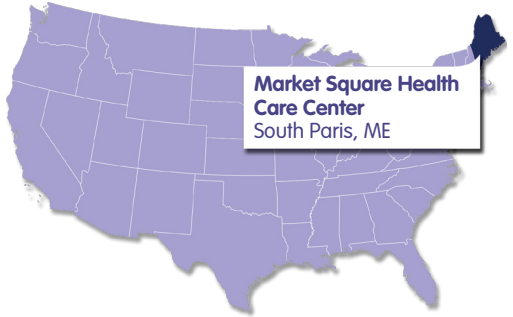




## CareTracker Helps Market Square Provide Quality Care, Increase Reimbursement



Market Square Health  
Care Center  
South Paris, ME

The Market Square Health Care Center, located in South Paris, Maine, strives to enhance the quality of life for every individual under their care. In 2008, the organization implemented CareTracker so they could continue to meet that objective.

“Market Square loves CareTracker,” said Alycia Foley, medical records coordinator and CareTracker project leader. “The implementation went smoothly, and the technical support from Resource Systems is wonderful.”

According to Alycia, before CareTracker there were problems with the paper documentation. “Nursing assistants would hurry though documentation at the end of the shift,” she said. “The paper did not paint a complete picture of the resident’s needs. Paper documentation required more of the nursing aide’s time than CareTracker, so it took away from the residents.”

At first, some employees were hesitant to embrace the new technology. “One staff member was ready to give her notice when she first heard about CareTracker due to her inexperience with computers and her difficulty with documentation,” said Alycia. “Now, she is so comfortable with it, she has most of her documentation completed by lunch.”

With CareTracker, things have started to change for the better. Information is more accurate and the reimbursement rate has improved. Plus CareTracker’s messaging features even make it easier to communicate with staff. “It helps with in-services and getting messages out to staff,” said Alycia. “We can even track who received and read messages.”

CareTracker helps thousands of long-term care facilities improve the quality of their care, reduce risk and increase reimbursement. To learn more about CareTracker by Resource Systems, please visit [www.resourcesystems.net](http://www.resourcesystems.net).



CareTracker®  
by Resource Systems

Resource Systems  
New Concord, OH  
800-338-3681

[www.resourcesystems.net](http://www.resourcesystems.net)