



CareTracker Helps Nursing Assistants and Increases Revenue at Montereau in Warren Woods

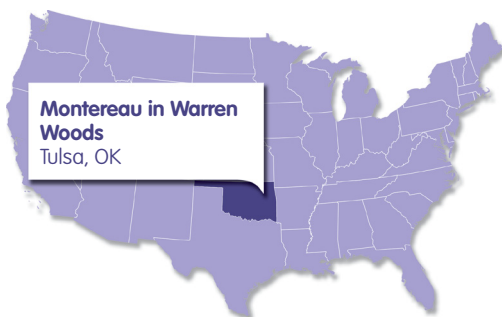
Montereau in Warren Woods, located in Tulsa, OK, uses the CareTracker system to collect daily documentation for residents. With CareTracker, Montereau is able to ensure that accurate care plans are created, and that the appropriate amount of reimbursement is received.

Before CareTracker, the paper forms just didn't get the job done. According to administrator Floyd Autin, "There were numerous blanks in the paper copies. The aides were not getting credit for the work they were doing, and we did not get a good picture of the residents. This resulted in inaccurate assessments when the licensed staff read the MDS, RAPs and Plans of Care."

The CareTracker system helps staff document throughout the shift by using touch-screen kiosk devices conveniently located in resident hallways. Also, because CareTracker is designed to be customizable, Montereau is able to adjust the system to make sure that it fits their unique needs.

"The aides all feel empowered," said Floyd. "Now they know how important they are in the care of each and every resident. They love the real-time charting."

The MDS coordinator enjoys CareTracker's integration with the clinical system at Montereau.



Resident information (like admissions and discharges) flows seamlessly between the two programs. Sections of the MDS (like ADLs, Mood and Behaviors, and Bowel and Bladder) are automatically passed from CareTracker when the coordinator begins filling out the MDS.

"We all feel that we are getting accurate and real-time data on the residents," said Floyd. "The MDS coordinator is more confident that the aides are charting accurately. The DON is able to use the data captured in CareTracker to compare outcomes to national standards, and I'm highly confident that we are now increasing our reimbursement based on quantifiable data."



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