



Paradise Valley Estates Uses CareTracker to Streamline MDS, Track Supplies and Increase Reimbursement

Paradise Valley Estates is Northern California's finest continuing care retirement community with a 60-bed skilled nursing facility. The CareTracker supportive documentation system helps the dedicated and caring staff provide exceptional care and service to its residents.



Before CareTracker, the biggest documentation challenge for Paradise Valley was coordinating data collection between direct caregivers and the MDS nurse. According to Yvonne Wood, Administrator, "It took hours to pour over charting documents from the aides to get the correct score for the MDS. We also needed more data to describe the differences that the p.m. aides saw in ADL performance, from the resident performance the a.m. aides experienced."

Other challenges included getting nurse aides to chart throughout their shifts rather than just once per day. Other departments (like activities) were not getting credit for the work they did with the residents.

Further, they had no system for tracking inventory or charging the residents for nursing supplies used.

"We saw CareTracker at a clinical software conference where we were able to see the system and even try it hands-on," explains Yvonne.

The results have been increased reimbursement, more reliable data for the MDS and care planning, and better use of staff time.

Financially, the average daily rate at Paradise Valley Estates has increased \$35 per day since implementing CareTracker and the system paid for itself within three months.

"Our MDS nurse loves it. She is certain that her MDSs accurately reflect the charting of the nurse aides because CareTracker automatically populates the MDS. Activities staff like the fact that their individual programs are so easily charted. The central supply clerk likes the scanning portion of the ChargeTracking Module. The administrator loves the extra money," says Yancy Lucas, IT Manager.

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