



CareTracker Improves Documentation Accuracy at St. John Lutheran Home

St. John Lutheran Home is a 120 bed skilled nursing care facility located in rural Springfield, Minnesota. Like many long-term care facilities, the employees at St. John Lutheran Home focus on providing quality care and promoting quality of life and independence for their residents.

That's why several years ago St. John Lutheran Home became interested when they received a packet of information about a product called CareTracker by Resource Systems. According to Bev Jibbens, the Director of Nursing at St. John's, CareTracker seemed like a good fit for their facility.

"The biggest problem we had before CareTracker was that one aide would copy what the aide before them had documented," said Bev. "They did not think for themselves. Each nursing assistant now has to think for herself and not rely on what someone else charted. Differences in residents' abilities from shift to shift and time of day are now apparent."

When St. John's decided to purchase CareTracker, one of their biggest concerns was that they would have to teach all the employees how to use the program, and more importantly, get them to buy in to the new process. Bev's worries were soon put aside as CareTracker's two-day on-site implementation kicked things off right.



"Implementation went very smoothly," she said. "We had our champions trained first and then had them go out on the floor and train others." Nurse aides began learning in a few minutes. "At first they touched the answers slowly, but within a week or two they had gotten much faster at it. It saves them time."

Gradually, after reviewing the new data in the system, the MDS coordinators began using CareTracker to its full extent. "MDS nurses are eliminating the summary they used to write before each MDS," said Bev. "They are starting to rely on the accuracy and validity of the CareTracker data."

To learn more about CareTracker and Resource Systems, please visit www.seecaretracker.com.



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Resource Systems
New Concord, OH
800-338-3681

www.seecaretracker.com