



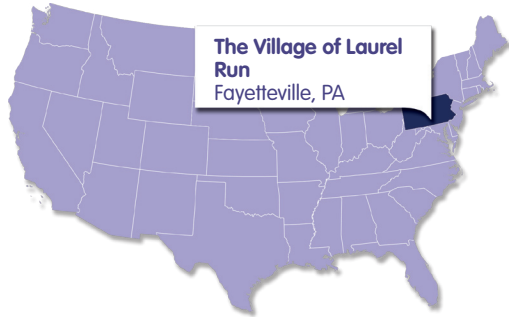
CareTracker Helps The Village of Laurel Run Enhance Quality Assurance

The Village of Laurel Run uses CareTracker by Resource Systems to help nursing assistants record accurate information about the residents under their care. "CareTracker has given us better reporting factors that enhance our QA process," said Amy Kitner, Reimbursement Coordinator. "We are a five-star facility and we want to keep it that way."

Before CareTracker, The Village of Laurel Run invested a lot of time trying to implement the point of care system that came free with their clinical system, but Amy said that she and the management team needed more. "The system and the reports weren't up to standard with CareTracker," she said. "We couldn't get MDS reports and we needed accurate bowel reports... we did not use that system for very long. My favorite feature of CareTracker is that you can customize it. CareTracker adapts to your facility, it doesn't make your facility adapt to the program."

While The Village of Laurel Run no longer uses the old point of care system, they still use the system for clinical data. "Thankfully, CareTracker integrates with that financial and clinical system," said Amy. "The employees saw a world of difference with CareTracker," she continued. "It was much easier, much more user friendly. It was very easy to train. We were at 100% compliance by the third day."

The Village of Laurel Run encourages the CNAs to take ownership of the system. "We have things set up for the CNAs," said Amy. "We're always asking their opinion on how to improve things."



CareTracker by Resource Systems is the industry leader in data collection services. Each new customer is led through a comprehensive implementation process with a strong focus on flexibility for each customer. "I appreciate the Resource Systems support staff. They are very pleasant and helpful, and will help work through issues and assist in creating new buttons when you need them."

More than 2,500 long-term care organizations across the country have graduated successfully from the CareTracker implementation process.

To learn more about Resource Systems and CareTracker, please visit www.resourcesystems.net.



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