



Wesley Homes Health Center Customizes CareTracker to Increase Efficiency and Accuracy

Wesley Homes Health Center is part of a CCRC in Des Moines, WA. The campus includes independent living, assisted living, and a 148-bed skilled nursing facility with a dementia unit.

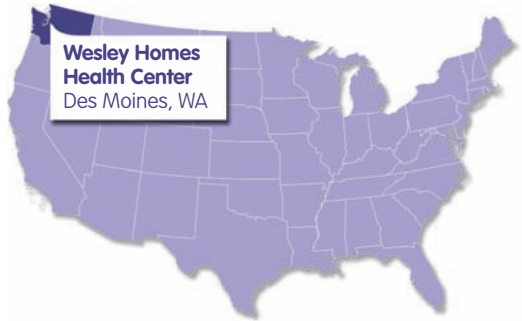
Flossie Bussmeir, Director of Nursing at Wesley Homes, describes the documentation challenges they used to face using paper forms.

“Any time you have paper, there are always holes in the information, blank spaces on the forms...and everyone congregates at the end of their shift to do their documentation. They may have even forgotten something by the end of their shift.”

Wesley Homes heard about CareTracker at the AAHSA show. “Our administrator had worked in a facility in Ohio that had been using CareTracker,” explains Flossie. “We pursued CareTracker because we felt that it would help with paperwork reduction and also help with the MDS,” she adds.

Wesley Homes chose CareTracker because it is user-friendly and could be customized to fit their facility’s needs.

“This is one of those systems that everyone dreams about because you make the program work for you...that’s really the factor that makes CareTracker a standard for the industry. You can change terminology and can change and add different buttons,” says Flossie.



The facility started using CareTracker for ADL’s and bowel and bladder. They have since added the restorative button to document range of motion and walking of a resident.

Flossie explains the benefits that the MDS nurses have experienced. “The MDS nurses relate that they get more accurate information around the clock. They are getting more nighttime information and it shows more of the changes in the resident from shift to shift. Their work is easier and they are able to get all the information they need right from CareTracker without chasing people down.”

“I think it’s a great program and everybody should try it,” Flossie concludes.

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